

FAQ: VPN Usage on MTB Neo

1. Can I use MTB Neo when my VPN is turned on?

For security reasons, MTB Neo does not allow access when a VPN is active.

2. Can I use MTB Neo from any country?

Yes. You can use MTB Neo from any country as long as your VPN is turned off. The restriction applies only to VPN usage, not your location.

3. What happens if I open MTB Neo while my VPN is enabled?

If your VPN is turned on, the app will automatically close. You won't be able to perform any activity until the VPN is turned off.

4. What if I turn on a VPN while already using MTB Neo?

MTB Neo will immediately restrict access and close the app as soon as a VPN connection is detected.